IN THE CLAIMS

1-24. (canceled)

25. (previously presented): A self-service terminal for enabling a user to carry out a self-service transaction, the self-service terminal comprising:

a display device for interacting with the user;

a non-display device separate from the display device and for interacting with the user;

a fascia including (i) means defining a first opening adjacent to the display device and through which the user can interact with the display device, and (ii) means defining a second opening spaced apart from the first opening and adjacent to the non-display device and through which the user can interact with the non-display device;

means defining a common navigation area which is spaced apart from at least one of the devices;

a first tactile guide extending between the common navigation area and the first opening adjacent to the display device;

a second tactile guide spaced apart from the first tactile guide and extending between the common navigation area and the second opening adjacent to the non-display device;

a first actuatable vibrating mechanism for, when actuated, vibrating the first tactile guide to enable the user to easily locate the vibrating first tactile guide in the vicinity of the common navigation area and then to follow the vibrating first tactile guide to the first opening through which the user can interact with the display device;

a second actuatable vibrating mechanism for, when actuated, vibrating the second tactile guide to enable the user to easily locate the vibrating second tactile guide in the vicinity of the common navigation area and then to follow the vibrating second tactile guide to the second opening through which the user can interact with the non-display device; and

a vibration control mechanism for (i) actuating the first tactile guide to vibrate when the transaction requires the user to interact with the display device, and (ii) actuating the second tactile guide to vibrate when the transaction requires the user to interact with the non-display device.

26. (previously presented): A self-service terminal for enabling a user to carry out a self-service transaction, the self-service terminal comprising:

a first user interface element other than a display device for interacting with the user;

a second user interface element other than a display device and separate from the first user interface element and for interacting with the user;

a fascia including (i) means defining a first opening adjacent to the first user interface element and through which the user can interact with the first user interface element, and (ii) means defining a second opening spaced apart from the first opening and adjacent to the second user interface element and through which the user can interact with the second user interface element;

means defining a common navigation area which is spaced apart from the first and second user interface elements;

a first tactile guide extending between the common navigation area and the first opening adjacent to the first user interface element;

a second tactile guide spaced apart from the first tactile guide and extending between the common navigation area and the second opening adjacent to the second user interface element;

a first actuatable vibrating mechanism for, when actuated, vibrating the first tactile guide to enable the user to easily locate the vibrating first tactile guide in the vicinity of the common navigation area and then to follow the vibrating first tactile guide to the first opening through which the user can interact with first user interface element;

a second actuatable vibrating mechanism for, when actuated, vibrating the second tactile guide to enable the user to easily locate the vibrating second tactile guide in the vicinity of the common navigation area and then to follow the vibrating second tactile guide to the second opening through which the user can interact with second user interface element; and

a vibration control mechanism for (i) actuating the first tactile guide to vibrate when the transaction requires the user to interact with the first user interface element adjacent to the first opening to which the first tactile guide extends from the common navigation area, and (ii) actuating the second tactile guide to vibrate when the transaction requires the user to interact with the second user interface element adjacent to the second opening to which the second tactile guide extends from the common navigation area.

27. (canceled)

28. (canceled)

29. (previously presented): A self-service terminal for enabling a user to carry out a self-service transaction, the self-service terminal comprising:

a first user interface element other than a display device for interacting with the user;

a second user interface element other than a display device and separate from the first user interface element and for interacting with the user;

a fascia including (i) means defining a first location at which the first user interface element is located and at which the user can interact with the first user interface element, and (ii) means defining a second location spaced apart from the first location and at which the second user interface element is located and at which the user can interact with the second first user interface element;

means defining a common navigation area which is spaced apart from the first and second user interface elements;

a first tactile guide extending between the common navigation area and the first location at which the first user interface element is located;

a second tactile guide spaced apart from the first tactile guide and extending between the common navigation area and the second location at which the second user interface element is located;

a first actuatable vibrating mechanism for, when actuated, vibrating the first tactile guide to enable the user to easily locate the vibrating first tactile guide in the vicinity of the common navigation area and then to follow the vibrating first tactile guide to the first location at which the first user interface element is located so that the user can interact with first user interface element;

a second actuatable vibrating mechanism for, when actuated, vibrating the second tactile guide to enable the user to easily locate the vibrating second tactile guide in the vicinity of the common navigation area and then to follow the vibrating second tactile guide to the second location at which the second user interface element is located so that the user can interact with second user interface element; and

a vibration control mechanism for (i) actuating the first tactile guide to vibrate as the second tactile guide remains substantially vibration free when the transaction requires the user to interact with the first user interface element, and (ii) actuating the second tactile guide to vibrate as the first tactile guide remains substantially vibration free when the transaction requires the user to interact with the second user interface element.

30. (previously presented): A self-service terminal according to claim 29, wherein the first vibration mechanism vibrates the entire length of the first tactile guide as the second tactile guide remains substantially vibration free when the transaction requires the user to interact with the first user interface element, and the second vibration mechanism vibrates the entire length of the second tactile guide as the first tactile guide remains substantially vibration free when the transaction requires the user to interact with the second user interface element.

31. (previously presented): An automated teller machine (ATM) for enabling an ATM customer to carry out an ATM transaction, the ATM comprising:

a first ATM customer interface element other than a touchscreen for interacting with the ATM customer;

a second ATM customer interface element other than a touchscreen and separate from the first ATM customer interface element and for interacting with the ATM customer;

a fascia including (i) means defining a first location at which the first ATM customer interface element is located and at which the ATM customer can interact with the first ATM customer interface element, and (ii) means defining a second location spaced apart from the first location and at which the second ATM customer interface element is located and at which the ATM customer can interact with the second ATM customer interface element;

means defining a common navigation area which is spaced apart from the first and second ATM customer interface elements;

a first tactile guide extending between the common navigation area and the first location at the first ATM customer interface element is located;

a second tactile guide spaced apart from the first tactile guide and extending between the common navigation area and the second location at which the second ATM customer interface element is located;

a first actuatable vibrating mechanism for, when actuated, vibrating the first tactile guide to enable the ATM customer to easily locate the vibrating first tactile guide in the vicinity of the common navigation area and then to follow the vibrating first tactile guide to the first location at which the first ATM customer interface element is located so that the ATM customer can interact with first ATM customer interface element;

a second actuatable vibrating mechanism for, when actuated, vibrating the second tactile guide to enable the ATM customer to easily locate the vibrating second tactile guide in the vicinity of the common navigation area and then to follow the vibrating second tactile guide to the second location at which the first ATM customer interface element is

located so that the ATM customer can interact with second ATM customer interface element; and

a vibration control mechanism for (i) actuating the first tactile guide to vibrate as the second tactile guide remains substantially vibration free when the ATM transaction requires the ATM customer to interact with the first ATM customer interface element, and (ii) actuating the second tactile guide to vibrate as the first tactile guide remains substantially vibration free when the ATM transaction requires the ATM customer to interact with the second ATM customer interface element.

32. (previously presented): An ATM according to claim 31, wherein the first vibration mechanism vibrates the entire length of the first tactile guide as the second tactile guide remains substantially vibration free when the ATM transaction requires the ATM customer to interact with the first ATM customer interface element, and the second vibration mechanism vibrates the entire length of the second tactile guide as the first tactile guide remains substantially vibration free when the ATM transaction requires the ATM customer to interact with the second ATM customer interface element.